

## DPL Resources

### Magazines and Periodicals

#### 7 Day Checkout

- Consumer Reports
- Consumer Reports Buying Guide
- Chicago Consumers' Checkbook

#### Reference (non-circulating)

- Consumer Reports New, Used and Best & Worst Guides
- Consumer Guide Car & Truck Test
- Black Book New Car Cost Guide
- Kelley Blue Book

### Books

Use *Encore*, our online catalog.

Subject Heading: **Consumer Education**

Narrow results using the grey boxes on the left and right sides of the results

### Online Resources

DPL homepage [www.deerfieldlibrary.org](http://www.deerfieldlibrary.org)

Home	
Catalog	Reference Services
Reference / Research	Ask a Librarian
Adult Fiction	Online Resources
Adult NonFiction	Suggest a Purchase
Movies, Music & More	Interlibrary Loans

#### ConsumerReports.org

- Includes Popular Topics, AtoZ Index, News & Blogs and Videos
- Includes reports published in the past 4 yrs
- Untested products and the online forums are not available

#### Gale General Reference Center Gold

- Search by Subject, Publication Name and/or Advanced Search
- Narrow by Full-text, Peer-reviewed and/or Target audience

## More Reviews & Ratings Websites

### Cars & Trucks

#### Car & Driver Magazine

The magazine's online version offers buyer's guide, reviews, news, blogs and videos.

[caranddriver.com](http://caranddriver.com)

#### Fuel Economy

The Department of Energy helps consumers make informed choices regarding fuel economy.

[fueleconomy.gov](http://fueleconomy.gov)

#### Kelley Blue Book

The online version of the book includes customizable trade-in values.

[kbb.org](http://kbb.org)

#### National Automobile Dealers Association

This organization provides pricing and reviews and helps locate dealers in your area.

[nadaguides.com](http://nadaguides.com)

#### Safecar.gov

The government's source for vehicle safety information including recalls.

[Safecar.gov](http://Safecar.gov)

### Financial

#### Consumer.gov

An all ages resource provided by the FTC regarding managing money, understanding credit, and more!

[consumer.gov](http://consumer.gov)

#### Federal Reserve—Consumer Information

The Fed offers advice resources and tools to help you understand and manage your finances.

[federalreserve.gov/consumerinfo/](http://federalreserve.gov/consumerinfo/)

### Home

#### Energy Star

Information on energy efficient products.

[energystar.gov](http://energystar.gov)

#### Home Energy Saver

Helps consumers identify the best ways to save energy in their home through a self-audit and more!

[hes.lbl.gov](http://hes.lbl.gov)

# Consumer Savvy



Finding the best  
consumer information  
available!

## Deerfield Public Library



920 Waukegan Road  
Deerfield, IL 60015  
847.945.3311

[www.deerfieldlibrary.org](http://www.deerfieldlibrary.org)  
Reference: 847.580.8933  
[reference@deerfieldlibrary.org](mailto:reference@deerfieldlibrary.org)

## Consumer Resources & Information Websites

### Federal Government

#### Consumer Action Website

Provided by the Federal Citizen Information Center. Access to tips for purchasing specific goods and services, product recalls, spam, filing complaints and services for special audiences.

[ConsumerAction.gov](http://ConsumerAction.gov)

#### Federal Citizen Information Center

A trusted one-stop source for over 35 years to obtain answers regarding consumer problems and government services.

[Pueblo.gsa.gov](http://Pueblo.gsa.gov)

1-888-8Pueblo (1-888-878-3256)

#### Federal Trade Commission—Bureau of Consumer Protection

This bureau works for the consumer to prevent fraud, deception and unfair business practices. This site provides access to resources on credit, theft & security, health, telemarketing, shopping for products and services plus much more!

[ftc.gov/bcp/](http://ftc.gov/bcp/)

#### FirstGov—For Consumers

An official and comprehensive list of consumer information and services provided by the U.S. government.

[usa.gov/citizen/topics/consumer\\_safety.shtml](http://usa.gov/citizen/topics/consumer_safety.shtml)

#### Food & Drug Association—For Consumers

The U.S. FDA provides resources, recalls and alerts, and publications for consumers regarding food, drugs, medical devices, vaccines, cosmetics, pets and more!

[fda.gov/forconsumers/](http://fda.gov/forconsumers/)

### Illinois Government

#### Attorney General—Protecting Consumers

Protects Illinois consumers from fraud, deception and unfair practices by providing information and advocating for consumers and specific audiences.

[illinoisattorneygeneral.gov/consumers/](http://illinoisattorneygeneral.gov/consumers/)

#### Department of Financial and Professional Regulation

The IDFPR oversees over 1 million professionals and most of the state's financial institutions and provides consumer information regarding professional licenses, FAQ, mortgages and more!

[idfpr.com](http://idfpr.com)

#### Department of Insurance

The purpose is to protect consumers by providing information and assistance regarding insurance for health, home, auto and life.

[insurance.illinois.gov](http://insurance.illinois.gov)

### Organizations

#### Better Business Bureau— For Consumers

The BBB provides unbiased information and ratings for businesses and charities, a resource library and how to file a complaint.

[bbb.org/us/consumers/](http://bbb.org/us/consumers/)

#### Illinois Public Interest Group (PIRG)

This nonprofit, nonpartisan organization is an advocate for public interests through research and litigation. This is a good source for news and reports on product safety, public health and campaign reform.

[illinoispirg.org](http://illinoispirg.org)

#### National Consumers League

The NCL provides information to various organizations with the consumer's perspective on issues. A great source for news and info!

[nclnet.org](http://nclnet.org)

## Reviews & Ratings Websites

### General

#### Consumersearch.com

Provides objective rankings based on expert and user reviews as well as complete descriptions of the products. A part of the About.com family owned by the New York Times Company.

[Consumersearch.com](http://Consumersearch.com)

#### Epinions.com

A service by Shopping.com that provides consumer reviews, buying guides, evaluations and comparative online shopping.

[Epinions.com](http://Epinions.com)

#### JD Powers

This familiar name does a great job publishing rankings for telecom, travel, insurance and more, that reflect consumer opinions to deliver unbiased results.

[jdpower.com](http://jdpower.com)

#### Viewpoints.com

Provides objective rankings based on expert and user reviews as well as complete descriptions of the products.

[Viewpoints.com](http://Viewpoints.com)

#### Zagat

The well respected book in interactive website form offers reviews to restaurants, hotels, nightlife and attractions in cities all over the U.S.A. and the world.

[zagat.com](http://zagat.com)

### Pay Sites for Consumer Services

#### Angie's List

Find high quality contractors, service companies and doctors.

[Angieslist.com](http://Angieslist.com)

#### Consumer's Checkbook

Ratings for firms and services.

[Checkbook.org](http://Checkbook.org)